

Causal Loop Diagram

Information processing: Exploring and Discovering

PROCESS

- Advise members that:
 - In single-loop learning, groups modify their actions according to the difference between expected and obtained outcomes.
 - In double-loop learning, groups question the values, assumptions, and policies that led to the actions in the first place.
- Identify and list the intended and unintended results of an action.
- Identify and list the mismatches between intentions and outcome
- Through dialogue, question the ways in which the framing of the problem, assumptions, values, and policies might have affected the outcome.

TIPS

- Emphasize that this conversation is not about winning.
- Challenge attributions without examples.
- Invite the public testing of assumptions and ideas.

Carousel Interview

Information Process: Exploring and Discovering

PROCESS

- Prepare interview-recording sheets, one for each question.
- Form groups of six, each person with one question.
- Round 1: Write a response to your own question in the top space.
- Round 2: 1 and 2 interview each other; 3 and 4 interview each other; 5 and 6 interview each other.
- Round 3: 1 and 3; 2 and 5; 4 and 6.
- Round 4: 1 and 4; 2 and 6; 3 and 5.
- Round 5: 1 and 5; 2 and 4; 3 and 6.
- Round 6: 1 and 6; 2 and 3, 4 and 5.
- Join others with the same question.
- Share the responses and create a synthesizing statement.
- Be prepared to share your statement with the large group