

Naive Question

Information Processing: Exploring and Discovering

PROCESS

- A group member asks a naive question, to which the group responds. Examples are: Who is making this decision? How much detail do we need to move this item? What parts of this issue live in our area of responsibility? Who will do what by when? Is there something we are not talking about?

ALTERNATIVES

- The facilitator says to the group, “Given what you know about meeting standards, what seems to be going on right now?”

TIPS

- A naive question is one asked with innocence, a desire to know, and in a melodic, approachable voice. This is a powerful way for group members to offer corrections to group work.