

Third Point

Facilitator Moves

PROCESS

- Get the group to look at a screen or flip chart by using a frozen hand gesture pointed toward the screen and directing your own eyes at the screen.
- Walk away without making eye contact with the group. The group will continue to look at the screen.

ALTERNATIVES

- Direct attention to a section of the text for members to interact with it.

TIPS

- The group's eyes go where the facilitator's eyes are directed. When the facilitator maintains eye contact, this is two-point communication.
- Three-point communication separates the message from the messenger.
- • When two-point communication is used related to hard-to-talk-about data, the facilitator is considered to be connected to the problem.