

Choose Voice Facilitator Moves

PROCESS

- Credible voice is used for sending information. The rhythm is flat, with a narrow modulation of voice, and tends to drop at the end of sentences.
- Approachable voice is used for receiving information. The approachable voice is rhythmic; one hears a relative rise and fall in pitch within a sentence or string of sentences.

ALTERNATIVES

- The range of voice modulation is unique for every person and varies from culture to culture.

TIPS

- The visual recognition of a flat voice rhythm includes a still head and often a dropping of the chin as a sentence comes to an end. This voice is often associated with giving procedural instructions, direct management, and making important content points.

