

PAG/PAU (Process as Given, Process as Understood)

Facilitator Moves

PROCESS

- With a credible voice, the facilitator gives directions for the next activity.
- The facilitator pauses, breaks eye contact, silently moves to a new space and in an approachable voice says, “Just to be sure that I stated that clearly, what are you about to do?”

ALTERNATIVES

- Ask specific questions such as what will you do first, next, and so on.
- Invite pairs or table groups to clarify the directions.

TIPS

- This strategy respectfully places any failure of communication on the facilitator.
- The effectiveness of the message is enhanced because it is communicated in space, voice, and language.